No.10(10)/2012-NICSI

NATIONAL INFORMATICS CENTRE SERVICES INC.
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(A Government of India Enterprise under NIC)
Ministry of Communications & Information Technology
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TENDER NO. NICSI/DESKTOP & WORKSTATION/2012/12

TENDER DOCUMENT

FOR

EMPANELMENT OF VENDORS FOR SUPPLY, TESTING AND INSTALLATION OF NOTEBOOK, DESKTOP & WORKSTATION SYSTEMS

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Annexure-A

S. No.	Main Item	Annexure
1	Entry Level Desktop	Annexure-I
2	Low End Desktop	Annexure-II
3	Mid Range Desktop	Annexure-III
4	High End Desktop	Annexure-IV
5	All in One Desktop (20” Non Touch)	Annexure-V
6	All in One Desktop (23” Touch)	Annexure-VI
7	Workstation	Annexure-VII
8	Mini Notebook (Atom)	Annexure-VIII
9	Ultrabook	Annexure-IX
10	Thin Client	Annexure-X
11	Additional Items	Annexure-XI

National Informatics Centre Services Inc.

(A Government of India Enterprises under NIC)

TENDER FOR EMPANELMENT OF VENDORS TO SUPPLY, TESTING AND INSTALLATION OF NOTEBOOK, DESKTOP & WORKSTATION SYSTEMS AND RELATED OPTIONAL ITEMS.

2. OBJECTIVE / SCOPE

5.5.2 Online Bids, valid for a period of 120 days from the date of opening, are invited from eligible bidders for empanelment of **four** vendors to supply, install & maintain the desktop, workstation systems & mini notebook and related optional items as per Configurations given at Annexure-I to X. During last financial year 2011-12 NICSI procured approximately 9000 Desktop Systems, 500 notebooks and expecting this year to increase the procurement atleast by 20%.. This is just a projection. The purchase may vary as per projects requirements.

NICSI would like to have a panel of four bidders to cater it users & own requirement. The empanelment will be for an initial period of one year which can be extended for another one year with mutual consent. The empanelled vendors will supply the notebook, desktop & workstation systems at the rates finalized through this tender during the period of empanelment/extended empanelment except for revision in rates as per provisions of clause **5.11** of the tender.

Earnest Money Deposit as per clause 5.2.3 is to be submitted through demand draft. However, the bidder shall quote for all the corresponding additional items, otherwise the bid may be rejected.

2. Availability of Tender

On-Line bidding through NICSI E-Procurement System.

The tender document is available at NICSI e-procurement site **http://eproc-nicsi.nic.in & http://nicsi.com**

Prospective bidders desirous of participating in this tender may view and download the tender document free of cost from above mentioned website. However bidders need to submit the tender fee of ₹ **500/-** (Rupees Five hundred only) through demand draft / pay order from a schedule commercial bank drawn in favour of National Informatics Centre Services Incorporation New Delhi along with the bid.

3. Important Dates:

Date of publication	12/06/2012 at NICSI e-procurement site **http://eproc-nicsi.nic.in & http://nicsi.com**
Start of Sale of Tender Document:	12/06/2012
Seek clarification start date	14/06/2012
Seek Clarification end date	18/06/2012
Pre-bid Meeting:	19/06/2012 at 11:30 Hrs at National Informatics Centre Services Inc., Hall No. 2 & 3, 6th Floor, 15 NBCC Tower, 15 Bhikaji Cama Place, New Delhi
Bid submission start date	**20/06/2012 at 10.00AM onwards**
Bid submission end date:	**02/07/2012 upto 15:00 Hrs**
Opening of Tender Bids (Eligibility &Technical):	**02/07/2012 at 15:30 Hrs**

4. ELIGBILITY CRITERIA

4.1 A Bidder should be a manufacturer of quoted main items for last three years except for All-in-One Desktop & Ultrabook categories. For quoting All in One Desktops & Ultrabook categories, bidder must be a manufacturer of the desktop systems for last three years.

Each Annexure will be treated as a Separate Tender for the purpose of evaluation, processing and ordering. There should be only one financial bid for each quoted Config.

The bidder can quote for any number of configurations of Desktops, workstations & Notebook from Annexure I to X, on submission of respective EMDs for particular segment as mentioned in Clause 5.2.3. However bidder must **quote for the relevant additional items mentioned in annexure** – XI for respective quoted configuration, failing which their bid may be rejected for that configuration.

4.2 Bidder should be an ISO 9001:2008 certified Company. The bidder should enclose a copy of quality certificate from a globally recognized institution for their manufacturing / assembly / system integration facilities anywhere located in INDIA or abroad.

4.3 The bidder's annual sales turnover from **sale of computer systems** should be at least ₹ 100 **crores (Rupees hundred crores)** during the each fiscal year i.e. 2008-09, 2009-10 & 2010-11. The turnover refers to a company and not the composite turnover of its subsidiaries/sister concerns etc. Bidders must submit copy of audited balance sheet as proof of turnover, highlighting the turnover part. Bidder may attach CA certificate in this regard.

4.4 The bidder has executed one single order of minimum 500 Desktop Computers issued by Govt. Departments/ PSUs/Nationalized banks in past three years. Submit documentary evidence in this regard.

4.5 The bidder must have country wide infrastructure support in the form of direct service centres or franchises or OEM service centers in at least 22 states/UTs including three north eastern states. The bidders must submit details of their infrastructure with reference to locations and technical manpower, availability of inventory of spares etc and also indicate their business model for providing warranty and after sales support in the format given in **Annexure-S**. For the aforementioned, in absence of agreement/undertaking document for service support in case of support through franchises, bidders bid may be rejected straightway.

4.6 The registration number of the firm along with the CST/VAT No. allotted by the sales tax department, as well as PAN number of the firm allotted by the income tax department should be submitted, failing which bidder's bid would become invalid & same shall be rejected.

4.7 Attested copies of Articles of Association (in case of registered firm), Byelaws & certificates of registration (in case of registered co-operative societies), partnership deed (in case of partnership firm) should be submitted.

4.8 The bidder should be registered with Service tax department of the Government of India. Enclose copy of the valid Registration No.

The Bidders are requested to furnish documents to establish their eligibility (indicating the page number in the bid) for each of the above clauses. Relevant portions, in the documents submitted in pursuance of eligibility criterion mentioned above, should be highlighted. If tender were not accompanied by all the above documents mentioned, the same would be rejected. Undertaking for subsequent submission of any of the above

document will not be entertained. However NICSI reserves the right to seek fresh set of documents or seek clarifications on the already / submitted documents**. All documents should be submitted electronically in PDF format. However, Financial Bid should be submitted in XLS format.**

Upon verification / evaluation, if in case any information furnished by the Bidder during evaluation is found to be false / incorrect, their bid / empanelment shall be summarily rejected / terminated and no correspondence on the same shall be entertained.

THE BID SUBMITTED BY ANY BIDDER NOT FULFILLING THE ELIGIBILITY CONDITIONS / CRITERIA STIPULTED ABOVE, WILL NOT BE CONSIDERED.

5. TERMS & CONDITIONS

5.1 Pre-Bid Meeting

NICSI shall hold a pre bid meeting with the prospective bidders at **11:30 AM on 19/06/2012** in the NICSI conference hall. Queries received, from the bidders, two days prior to the pre bid meeting shall be addressed. The queries can be sent to NICSI through email **at tender-nicsi@nic.in or faxed on 011-26105212.**

5.2 Bid Submission

5.2.1 Online bids (complete in all respect) must be uploaded on http://eproc-nicsi.nic.in latest by **15:00 hours on 02/07/2012.** .

5.2.2 The Online bids should be submitted as under:

EN-I Bank Draft(s) towards EMD and TENDER FEE in one cover sealed and superscripted "EMD and Tender Fee - NICSI tender for Mini- Notebook, desktop & workstation Systems due on **02/07/2012 at 15:00 Hrs**." A letter specifying the draft details should be submitted physically. However the scanned copy of Bank drafts must be uploaded (PDF format) electronically on **http://eproc-nicsi.nic.in.**

EN-2 The PDF file, containing the following information, should be titled as

"**Eligibility Criteria - NICSI tender for Desktop Systems, Workstations and Notebook"**

a. Bidder's profile as per Annexure-B.
b. Compliance sheet as per Annexure-C and the supporting documents.
c. All the documents asked for eligibility criteria.

EN-3 The PDF file, containing the following information, should be titled as

"Technical Bid- NICSI tender for Desktop Systems, Workstations and Notebook"

a. Systems being quoted as per annexure I to X and the corresponding deviations as per Annexure-D. Separate sheet for each configuration.
b. Technical Verification Data Sheet as per Annexure-TVDS for each quoted Annexure should be enclosed.
c. Make & model of each additional item quoted in annexure-XI

This PDF file not containing the above required documents or containing the financial bid in explicit/implicit form will lead to rejection of the bid.

EN-4 The XLS file titled as 'FIN_A' for "**Financial Bid- NICSI tender for Desktop Systems, Workstations and Notebook**" and should contain the Financial Bid as per Annexure-F1 & Annexure-F2.

EN-4 The XLS file titled as 'FIN_AdditionalItem' for "**Financial Bid- NICSI tender for Desktop Systems, Workstations and Notebook (Additional Items)**" and should contain the Financial Bid as per Annexure-O1 & Annexure-O2.

5.2.3 **Earnest Money Deposit (EMD)** of **₹ 2,00,000/-** (Rupees Two Lakh only) has to be submitted for each Annexure (Annexure I to X). The EMD is to be submitted through Demand Draft / Pay Order of any Scheduled Commercial Bank (drawn in favour of National Informatics Centre Services Inc., New Delhi) physically **before 15:00 Hrs on** . **Otherwise bids will be rejected. However the scanned copy of Bank drafts must be uploaded (PDF format) electronically on** http://eproc-nicsi.nic.in. No Bank Guarantee towards EMD will be acceptable. In the case of Bidders whose tender bids are accepted for empanelment, EMD for those bidders will be returned and they shall be required to give Security Deposit as mentioned in the **"Annexure: Security Deposit"** along with acceptance of purchase order, within 15 calendar days. Security Deposit will be in the form of Bank Guarantee (BG) of any commercial bank drawn in the name of NICSI, New Delhi, valid for a period of **warranty** years**.** Security Deposit will have to be renewed for such further periods till satisfactory free warranty support has been provided by the Vendor for all the printers supplied and installed, and thereafter the Security Deposit shall be refunded to the vendor without any interest. The BG will be released after the empanelment or execution of all pending orders whichever is later. Bidders may submit single EMD for all quoted annexures & tender fee.

5.2.4 All the bids documents should be digitally signed by the authorized signatory, legal officer of company. In case the bid is signed by other than legal officer of company, the bidder should enclosed authorization letter from HR department of the company for the officer, who signed the bid.

5.2.5 All pages of the bid being submitted must be **sequentially numbered by the bidder**.

5.2.6 NICSI will not be responsible for any delay on the part of the vendor in obtaining the terms and conditions of the tender notice or submission of the online bids.

5.2.7 The bids submitted by telex/ telegram/ fax/ E-mail / manually etc. shall not be considered. No correspondence will be entertained on this matter.

5.2.8 The rates are to be quoted in strict compliance to the financial bid otherwise the bid is liable to be rejected.

5.2.9 Percentage (%) of taxes etc. if any, to be claimed shall be indicated in the Price bid, otherwise it will be presumed that rates are inclusive of all taxes and no plea would be accepted in this regard after opening of the tenders and during the validity of the empanelment.

5.2.10 The basic prices in Indian rupees should be quoted separately for each set of items given in **Annexure-F & O Financial Bid Performa** inclusive of all accessories like Power Cables (as per Indian environment), Driver Software, related accessories, Documentations of sub assemblies of quoted item and Operating Manuals of the system, Packing, Forwarding, Freight, Insurance, Installation charges at sites and Warranty etc. Certificates for Exemption of Octroi charges / entry tax shall be furnished by NICSI users. **It shall be the exclusive responsibility of the vendor to collect these Forms/Documents from the NICSI users**. In the absence of exemption certificates from NICSI users towards octroi / entry tax, the bidder will be re-imbursed actual charges paid by them.

5.2.11 The selected bidders shall be empanelled with NICSI for a period of 12 months, which can be extended for a further period of 12 months through mutual consent. Rates quoted shall be valid for the period of empanelment and the extended period, unless revised as per the provisions of clause 5.11.

5.2.12 The rates are to be quoted by the bidders in Indian Currency and payment shall be made to successful bidders in Indian currency only.

5.2.13 The price shall be for delivery at desired destination in India including installation/commissioning and complete operationalization.

5.2.14 The **warranty period of Three & Five years** shall be taken into account for notebook, desktop & Workstation systems & related optional items, from the date of completion of supply, its successful installation/commissioning and acceptance by **NICSI/NIC or 39/63 months whichever is earlier**.

5.2.15 The bidder should certify support for the supplied item, in case NICSI/NIC or its users decide to go in for in-house maintenance or through a third party after warranty support, the vendor shall supply the spare parts to NICSI users/NICSI or a party designated by NICSI to give the complete support of minimum two years after warranty period of supplied product.

5.2.16 Conditional tenders shall not be accepted on any ground and shall be rejected straightway. If any clarification is required, the same should be obtained before submission of the bids.

5.2.17 Bidder shall furnish a compliance statement (Point-wise) of specifications & features of offered equipments with the Technical Bid. Deviations from technical specifications should be furnished as per **Annexure-D.** Deviation on lower side of specifications will not be considered. N**o deviations in terms & conditions** of the tender document will be accepted in any case.

5.2.18 Technical Verification Data Sheet (as per Annexure-TVDS) for each annexure quoted shall be filled, signed, stamped and submitted along with technical bid in pdf format & hard copy of all Annexures at the time of bid submission. By simply writing “Complied or Yes” in TVDS will not be considered .Actual data or information shall be provided for all field /column in TVDS. The filled TVDS shall also be submitted in CD for technical evaluation.

5.2.19 The limitation of liability on any default of bidders will not be more than the purchase order value of products.

5.3 Bid Opening:

Online bids (complete in all respect) received along with Demand Draft of tender fee & EMD (Physically) will be opened at **15:00 hours on 02.07.2012** in presence of bidders representative if available. Bid received without tender fee & EMD will be rejected straight way.

5.4 EVALUATION OF BIDS

5.4.1 Technical Evaluation

5.4.1.1 A duly constituted Technical Evaluation Committee (TEC) will first select Bidders on the basis of eligibility criteria of this tender. The Bids conforming to the eligibility criterion will be considered for further evaluation.

5.4.1.2 The bidders should be ready with the quoted items immediately after submitting their bids. The TEC will short list the Technical bids configuration wise on the basis of technical parameters. The short listed Bidders may be asked to bring one of each quoted model or improved latest model of same make as per specifications set out in the tender for technical evaluation, along with their own test and measuring equipments/software at NICSI HQ or any other site as may be finalized by NICSI, as per schedule to be intimated to them. In case of improved model, the improved model should not be inferior in any

specification than the quoted model. During Technical Evaluation the quoted product shall be physically verified for the required tender specifications, tested for reliability, functionality, benchmarked and other features as decided by the TEC. The details of the item wise evaluation steps are mentioned in **Annexure-TE**. **In case the vendor fails to bring the quoted products within the prescribed limit given by the NICSI for evaluation, the bid shall be rejected and EMD forfeited.** In case TEC decides to inspect the equipments at Bidder's/OEM's premises, the expenditure on travel will be borne by NICSI. NICSI may change the evaluation method/ procedure as per their convenience and requirement.

5.4.1.3 If during the technical evaluation, any of the System fails then no subsequent chance will be given to the Bidder. However, alternate item (1) of already quoted make and model or (2) improved latest model of same make on account of technological trends which meets all the tendered technical specifications and superior in specifications then the quoted model, if available instantly on the spot could be considered by TEC for evaluation only once. Based on the demonstration/evaluation test results, Bidders will be short listed. Financial bids of only technically qualified Bidders will be opened in their presence.

In their own interest the bidders are advised to ensure that the Desktop, Workstation systems, Notebook & optional items brought by them for evaluation conform to all tendered technical parameters/specifications and are functional. Systems not meeting complete tender specifications will not be considered for evaluation.

5.4.1.4 For Technical Evaluation, Bidders have to ensure the availability of appropriate specialist, along with every type of documentation and consumable required, from their organization for interacting with TEC and evaluation team. If the required specialist along with proper documentation is not made available by Bidders, then such defaulting Bidders will automatically be debarred from the tender evaluation process.

5.4.2 Financial Evaluation

5.4.2.1 The Financial Bids of only technically qualified bidders will be opened electronically in the presence of their representatives on a specified date and time duly notified. The financial bids will then be passed on to a duly constituted Financial Evaluation Committee (FEC) for evaluation. If NICSI considers necessary, revised Financial Bids can be called from the technically short listed Bidders, before opening the original Financial Bids. In that case, the revised bids should not be higher than the original bids (except in case of increase in Govt. tax / levies / foreign exchange fluctuations) otherwise the bid will be rejected & EMD will be forfeited of such defaulting bidders. Foreign exchange fluctuations will be considered as defined in the financial bid.

5.4.2.2 L1 vendor will be worked out as per the procedure given in financial bid Annexure-F1& F2. L1 rates for additional Items (Annexure-O1 & O2) will be vendor independent and have to be accepted by all vendors qualifying for empanelment for Notebook, Desktop & Workstation configurations they stand qualified.

5.4.2.3 A panel of four bidders for each config will be formed. For this NICSI will ask other technically qualified bidders to match the L1 rates for that config. Thus by way of giving successive opportunity for matching the L1 rate a panel of four bidders will be formed for each technically qualified config. The decision of NICSI arrived at above will be final for empanelment and no representation of any kind shall be entertained. If none of the bidders L2, L3, L4 agree to match L1 rates then L1 alone shall be on the panel.

5.4.2.4 The maximum period allowed for matching the L1 rates by any Bidder will not be more than 7 working days from the date of issuance of offer letter from NICSI. If the Bidder fails to match the L1 rates within stipulated time as stated above, the offer will be treated as withdrawn and will then be extended to next Bidder in the order of their bids.

5.4.2.6 The above process of financial evaluation and empanelment will be followed separately for all the annexures.

5.5 EMPANELMENT OF BIDDERS

5.5.1 The empanelment under this tender, with all its terms and conditions, can be used by NIC also.

5.5.2 NICSI may invite revised financial bids from all technically qualified bidders as and when NICSI finds it necessary, during the empanelment. In such cases, the revised bids should not be higher than the original bids (except in case of increase in Govt. tax / levies) otherwise the bid will be rejected & EMD will be forfeited of such defaulting bidders. NICSI reserves the right to modify/upgrade any configuration of all annexures at the time of calling the revised bids.

5.5.3 The panel will be valid for a period of 12 (Twelve) months in the first instance from the date of empanelment. It may be extended for a further period of 12(Twelve months) depending upon the need of NIC / NICSI's project requirements with mutual consent.

5.5.4 All empanelled Bidders shall have to enter into a written agreement with NICSI for honoring all tender conditions and adherence to all aspects of fair trade practices in executing the purchase orders placed by NIC/NICSI on behalf of its clients.

5.5.5 In the event of an empanelled Company or the concerned division of the Company is taken over /bought over by another company, all the obligations and execution responsibilities under the agreement with the NICSI, should be passed on for compliance by the new company in the negotiation for their transfer.

5.5.6 If the name of the product is changed, the renamed product should have equivalent or superior technical specifications.

5.5.7 In case any selected L1 bidder refuses to sign empanelment within seven days of communication from NICSI, the offer would be treated as withdrawn and the bidder's EMD will be forfeited and tender will be scraped. If other bidders refuses to sign the empanelment after matching L1 rates, their EMD will be forfeited and offer will be extended to other qualified bidders to make a penal. The defaulting bidder may also be debarred from participating in NICSI tenders for a period of three years.

5.5.8 In case of empanelled bidder is found in breach of any condition(s) of tender or supply order, at any stage during the course of supply / installation or warranty period, the legal action as per rules/laws, shall be initiated against the bidder and EMD/Security Deposits shall be forfeited, besides debarring and blacklisting the bidder concerned for at least three years, for further dealings with NICSI.

5.5.9 The bidder should not assign or sublet the empanelment or any part or it to any other vendor in any form. Failure to do so shall result in termination of empanelment and forfeiture of Security deposit,

5.5.10 NICSI may, at any time, terminate the empanelment by giving written notice to the empanelled vendor without any compensation, if the empanelled vendor becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to NICSI.

5.5.11 The empanelled L1 vendor will be awarded 40% of the total purchase orders (based on total order value) for each category provided the performance of the L1 vendor with respect to delivery, installation and after sales support is satisfactory. The remaining 60% orders (based on total order value) will be distributed equally among other three empanelled vendors in the panel for each item. NICSI reserve the right to change/modify

this distribution percentage based on the order execution performance of empanelled vendors. No representation of any kind will be entertained in this regard.

5.5.12 Bidder will submit the foreign exchange rate (USD) applicable on tender submission date, as given in financial bid. The foreign exchange rate on last date of bid submission published at RBI site will be taken as reference. The request by empanelled vendors for rate revision due to the above will be considered only when the fluctuation is more than 12% of the defined reference value. Method of rate revision due to above fluctuation is defined in the financial bid performa. If the fluctuation is downwards, NICSI Tender division will automatically initiate the process for reducing the rate by following the same procedure. For subsequent revisions, the rate revision committee will record the foreign exchange rate applicable on the finalization date.

5.6 PRE-DELIVERY INSPECTION AND ACCEPTANCE OF ITEMS

5.6.1. The equipments must be offered in full as per ordered configuration for testing and acceptance. No equipment with short supply or with lower technical specifications shall be accepted for conduct of acceptance testing under any circumstances. The equipments must give same performance results as shown during initial demonstration/evaluation tests. The offered items, in addition to meeting the performance results as per evaluation tests, should also contain the same subsystem as approved by NICSI. Failure to fulfill any of the above-mentioned conditions will entail cancellation of the Purchase Order along with forfeiture of the EMD/Security Deposit. **The bidders must ensure the availability of ordered items/spares in their stock before accepting the purchase order.**

5.6.2 NICSI/NIC besides placing purchase orders for standard notebook, desktop & workstation systems as per defined specification in annexure-I to X, may also place the purchase order for notebook, desktop & workstation system as per project requirements by adding any of the items from additional item list or by deleting some of the component from standard configuration. In both the scenarios the ordered Notebook, desktop & workstation systems must be integrated as per given configuration in purchase order and shipped as single unit.

5.6.3 In case of an empanelled item becoming end of life and if the empanelled bidder(s) want to offer a new item/model of same make and same or higher specifications, which was not offered for evaluation, the same need to be offered to NICSI for evaluation with full configuration at least one month prior to the acceptance testing date. The vendor should provide detailed technical documents and technical man power support so as to enable NICSI to carry out the evaluation. The decision taken by NICSI will be final and binding on the vendor.

5.6.4 Since technological trends in IT industry are changing very rapidly, NICSI will examine/re-access the technical specifications of all empanelled items at an interval of three months in consultation with all empanelled bidders. If majority of empanelled bidders agree for up gradation, the finalized specification will be applicable for all empanelled bidders of that category.

5.6.5 The schedule for acceptance testing dates shall be provided at least 15 days before the last date of delivery. This needs to be strictly followed.

5.6.6 Normally, testing and acceptance of the systems will be done at the Factory premises of the vendor where it will be tested as per ordered specifications. NICSI/NIC reserves the right to reject any item, if found unsuitable and / or not conforming to the approved specifications. The rejected items, if any, shall have to be taken back and replaced by good items forthwith at the cost of the vendor. No payment will be made for rejected items. The items which are accepted after testing should be sealed inside carton under the joint signature of the representatives of NICSI/NIC and Bidder's representative and

then sent along with the packing list giving serial numbers and part numbers of all possible items and copy of the acceptance test report to the actual sites of installation. NICSI will have the option to test and accept an item at user's premises in case of emergency situations.

5.6.7 If vendor decides to keep ready, an advance lot of standard configuration machines to improve execution performance, NICSI may carry out advance inspection. In such cases, NICSI test engineer will submit inspection reports of tested machines to vendor with an information to testing division. For each dispatch, vendor will inform purchase order wise serial number of dispatched machines to test engineer and testing division of NICSI.

5.7 DELIVERY & PENALTY

5.7.1 The schedule to be given for delivery at site is to be strictly adhered to in view of the strict time schedule for implementation of various Projects. Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per Purchase Order (which shall not be more than **49(Forty Nine) days for North-eastern States including Sikkim, J&K, Lahual-Spiti & Kinnaur in HP, Andaman Nicobar and Lakshdweep Islands and 35 (Thirty Five) days** for the rest of the locations across India from the date of Purchase Order**)** will render the vendor liable for liquidated damage at the rate of 0.2% (point two percent) of the purchase order value per day for fifteen days and 0.4%(point four percent) per day for next 15 days subject to maximum 30 days in total. Proof of Delivery/Installation duly signed by the user/NIC/NICSI Project Coordinator, with his name, date of delivery, designation and office seal, legibly recorded, should reach NICSI Head Quarters, New Delhi within 30 days after the date on which the item(s) was delivered / installed. If the bills are not submitted after delivery/installation (last applicable activity date) as per the above time frame, penalty @ 1% per week subject to a maximum of six weeks will be levied from the total order value. Beyond 6 weeks NICSI will receive and clear the bills as per its convenience.

5.7.2 If the delivery, of whole or in part, is delayed beyond 30 days from last date of delivery as given in the purchase order, NICSI will have option to cancel the purchase order to the extent of unfulfilled part of the purchase order. NICSI will be free to procure the remaining items from alternate sources at the cost and risk of the defaulting vendor, by forfeiting the EMD/Security Deposit of the Vendor. In addition, NICSI will impose a cancellation charge of 8.5% of the value of unsupplied items, which will be recovered from the pending bills or EMD/Security Deposit or by raising claims.

5.7.3 NICSI will impose penalty on total value of purchase order (as per clause no 5.7.1 of this tender) if the delivery of more than 20% of the total order value is delayed beyond the last date of delivery. If the delivery is delayed for the item(s) whose value is equal or less than 20% of the total order value, the penalty shall be applicable on the delayed equipment only.

5.7.4 On the receipt of the purchase orders the vendors within Ten (10) Days shall initiate the process of obtaining all the necessary documents directly from the user for the State Entry Permit in respective States wherever required for complete and safe delivery of the ordered products. However for cases where copy of invoice and GR (Goods Receipt) from the transporter is required for applying for road permit, the process should be so initiated by the vendor that the delivery schedule is met. Proof for the communication sent and duly receipted by the user and/or NICSI/NIC project coordinator with signature, name, designation, telephone number and preferably with office seal should be submitted to NICSI. If after such proper communication, there is any delay in the issuance of road permit from the user, the vendor will be entitled to get extension for delivery period of two weeks from the date of receipt of the road permit.

5.7.5 The vendor shall provide System manual and User manual along with each system, even if more than one system is ordered for a single location.

5.8 INSTALLATION SCHEDULE & PENALTY

5.8.1 Bidder should install these items at specified site without any additional charge. Installation should be completed within 15 Days (Fifteen Days) from the scheduled or actual date of delivery whichever is later for all locations. If the scheduled date of delivery /installation falls on holiday / non working day (at the delivery location), the next working day shall be treated as due date of delivery / installation. The delay in installation will carry a penalty of 0.2% (point two percent) for a period of 15 days and 0.4% (point four percent) per day for next 15 days subject to maximum 30 days in total. Thereafter, NICSI holds the option to get the procured item installed through alternate sources at the risk and cost of the defaulting vendor. If delivered item is found to be defective /broken, vendor will replace the item with new one at their own cost and risk within Four weeks. If the items are not installed at site within the stipulated time due to the 'non-responsiveness' of the vendor,0.2% (point two percent) of the purchase order value per day for 15 days and 0.4% (point four percent) per day for next 15 days subject to maximum 30 days in total. Thereafter, NICSI holds the option to procure the defective /broken item through alternate sources at the risk and cost of the defaulting vendor. A sticker mentioning the service support call centre number of the vendor should be pasted on each supplied item. An installation certificate as per format given in Annexure-I must be obtained from user or NIC/NICSI project coordinator as then case may be.

5.8.2 For Site Not Ready (SNR) cases, vendor requires to submit SNR certificate as per **Annexure-SNR** signed by NIC/NICSI Coordinator of the project/ User Department. However, regarding readiness of site, the decision of the User Department/NIC/NICSI Project Coordinator will be final. No penalty will be imposed for SNR cases, however, vendor has to install the items within 15 days as per clause 5.8.1 of receipt of Site Ready notice from User/NICSI/NIC else it will attract penalty as per above clause- 5.8.1 recoverable from Bill.

5.8.3 The items to be supplied should work under the specified **Operating Systems viz. Windows and Linux (all versions).** It shall be the exclusive responsibility of the Vendors supplying the items to provide appropriate device drivers and solutions for these system software platforms.

5.9 PAYMENT

5.9.1 A pre-receipted bill, along with original excise duty gate pass (if applicable) and acceptance certificate, shall be submitted (Three copies) in the name of user, A/C NICSI, New Delhi-110066 soon after the delivery of the items along with a copy of the duly receipt delivery challan. The Bills/Invoice should be in the format and as per guidelines / instructions given in Rule 52-A, 57GG etc., of the Central Excise Rules, 1944 as amended from time to time for these items for which payment of Excise duty is applicable. **85% (Eighty Five percent)** payment will be made on complete delivery of ordered items at the designated sites and on the submission of proof of delivery and Performance Bank Guarantee (PBG) equal to 8.5% of total order value valid for 39/63 months. Payment will be made after deducting penalty amount, if any. PBG will have to be renewed for such further periods till satisfactory free warranty support has been provided by the vendor for all the items supplied and installed, and there after the PBG will be returned to the vendor. If bills, complete in all aspect are submitted with all relevant documents as defined above, NICSI will ensure that the payment are made to bidder within twenty one days from the date of bill submission.

5.9.2 The balance 15% (Fifteen percent) payment would be made after submission of installation note / certificate duly signed by user/NIC/NICSI Project Coordinator.

5.9.3 If installation is completed within the stipulated period i.e. 15 days from the date of delivery, the vendor must submit one bill for 100% payment rather than submitting two bills (one bill for delivery and one for installation).

5.9.4 In case where site for installation is not ready, NICSI will intimate to vender through a communication for site readiness & the installation should be completed with in two weeks time. In case NICSI receives a complaint from the user that the item was not installed within two week of site readiness report sent to the vendor, penalty for installation will be applicable on the vendor as per clause 5.8.1 for delayed period. In case there is delay (**more than 3 months from the date of issue of purchase order or one month from date of product delivery whichever is later**) in site readiness, Vendor may claim balance 15% payment on submission of BG equal to 15% of purchase order value valid for period of six month. However if NICSI receive any complaint from user that supplied systems/items were not installed within two weeks of site readiness notice, the bidder will be penalized for late installation as per clause 5.8.1.

5.9.5 Payments shall be subject to deductions of any amount for which the empanelled vendor is liable under the empanelment. Further, all payments shall be made subject to deduction of TDS (Tax deduction at Source) as per the Income-Tax Act, 1961 and any other taxes.

5.9.6 All payments will be made through RTGS only.

5.10 WARRANTY MAINTENANCE

5.10.1 All notebook, desktop & workstation Systems shall be under **Three & Five Years** on-site comprehensive warranty support from the date of installation or 39/63 months from date of delivery whichever is earlier at the site, including free spare parts, kits etc excluding the consumable items.

5.10.2 All empanelled vendors shall have to enter into a written agreement with NICSI for honoring all tender conditions and warranty maintenance support, through a mechanism suitable to vendor and NICSI.

5.10.3 The vendor should fulfill the following conditions during warranty period: -

a. Any failure in the System should be rectified within maximum period of 48 hours of lodging complaint at State Capitals and Sites with-public air-transport facilities. Normal transit time not exceeding 24 hours additionally will be allowed if the Site happens to be other than State Capital and Sites without public air-transport facilities.

b. If any of the system is down beyond 48 hours (at State Capitals & Sites with public air-transport facilities) or 72 hours (at other Sites) as the case may be, penalty will be charged or recovered from out of withheld amount towards warranty or payment due per day per system at the rate of **₹ 100.** Maximum penalty during the warranty period will be limited to 5% of the purchase order value in a year.

c. Any item failing at sub-component level more than three times in three months, displaying chronic system design or manufacturing defects or Quality Control problem will be replaced by the vendor at his cost and risk within 30 days, from the date of last failure.

5.10.4 On completion of the Warranty period, the Security Deposit without any interest accrued shall be released after satisfying that proper support has been provided during warranty period of three/five years for all the items. If considered necessary, suitable amount of penalty shall be recovered from the Vendor out of their due payments or from their Security Deposit or by raising claims, while releasing the Security Deposit.

5.10.5 If NICSI/NIC desires the empanelled vendors will be asked to provide extended warranty at rates finalized based on the quotes given at column (9) of Annexure-F1 & F2. Such

extended warranty charge will be paid in advance after the expiry of built in warranty period. If vendor refuses to honor this extended warranty support, vendor may be debarred from participating in similar future tenders.

5.11 PRICE VARIATION CLAUSE

5.11.1 During the validity of the empanelment including the extended period, if any, **if the Bidder sells any empanelled item** to any other Department/Organization at a price lower than the price fixed for NICSI, the Bidder must voluntarily pass on the price difference to NICSI with immediate effect. Similarly, in the event of lowering of Government levies subsequent to the finalization of the panel, the Bidder shall automatically pass on the benefits to NICSI, and in the event of increasing of Government taxes/ levies subsequent to the finalization of the panel, NICSI shall consider the case on merit and the pro-rata benefits to the vendor may be considered if full reference with documentary evidence is submitted.

5.11.2 During the validity of the panel, NICSI may ask the technically short listed Bidders to requote the prices based on new / advanced configurations due to technological upgradation and the Bidder(s) will be selected on the basis of procedure as per clauses under 5.4 of the tender document. The time difference between such requotes will be minimum three months except in case of the union budget.

5.11.3 Price variation due to Foreign exchange rate (in USD) fluctuation will be dealt as per clause 5.5.12.

5.12 REFUND OF EMD & SECURITY DEPOSIT

5.12.1 The Earnest Money Deposit (EMD) will be refunded as follows.

1. In the case of those bidders who fail to qualify the eligibility criteria, the Earnest Money Deposit (EMD) will be refunded without any interest accrued immediately thereafter.

2. In the case of those bidders whose technical bids do not qualify, the EMD will be refunded without any interest accrued within one month of the acceptance of TEC's recommendations.

3. In the case of those bidders who are not empanelled, the EMD will be refunded without any interest accrued within one month of the acceptance of FEC's recommendations.

4. In case of those bides whose tender bids are accepted for the empanelment, EMD will be refunded on receipt of Security Deposit for each annexure as mentioned in the **"Annexure: Security Deposit".** Security Deposit shall be in the form of Bank Guarantee (BG) drawn in the name of National Informatics Centre Services Inc Hall No. 2&3, 6th Floor, NBCC Tower, 15 Bhikaji Cama Place, New Delhi – 110 066, valid for warranty period and shall be renewed by the bidder till Empanelment lasts or the orders placed are executed, whichever is later. No interest will be payable for the Security Deposit.

5. On completion of the warranty period of ordered items, the Security Deposit without any interest accrued shall be released after ascertaining that satisfactory support has been provided during the warranty period. In case, it is found that appropriate satisfactory support has not been provided by the Bidder, NICSI/NIC will ensure that the prescribed penalty for the default in service has been realized or shall be recovered from the Bidder out of already due payments.

5.13 INDEMNITY

The selected vendor shall indemnify the NIC/NICSI/User departments against all third party claims of infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied items and related services or any part thereof. NIC/NICSI/User department stand indemnified from any claims that the vendor's manpower may opt to have towards the discharge of their duties in the fulfillment of the purchase orders. NIC/NICSI/User department also stand indemnified from any compensation arising out of accidental loss of life or injury sustained by the vendor's manpower while discharging their duty towards fulfillment of the purchase orders.

5.14 FORCE MAJEURE

If at any time, during the continuance of the empanelment, the performance in whole or in part by either party of any obligation under the empanelment is prevented or delayed by reasons of any war, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics quarantine restrictions, strikes, lockouts or acts of God (hereinafter referred to as "events"), provided notice of happenings of any such event is duly endorsed by the appropriate authorities/chamber of commerce in the country of the party giving notice, is given by party seeking concession to the other as soon as practicable, but within 21 days from the date of occurrence and termination thereof and satisfies the party adequately of the measures taken by it, neither party shall, by reason of such event, be entitled to terminate the empanelment, nor shall either party have any claim for damages against the other in respect of such nonperformance or delay in performance, and deliveries under the empanelment shall be resumed as soon as practicable after such event has come to an end or ceased to exist and the decision of the purchaser as to whether the deliveries have so resumed or not, shall be final and conclusive, provided further, that if the performance in whole or in part or any obligation under the empanelment is prevented or delayed by reason of any such event for a period exceeding 60 days, the purchaser may at his option, terminate the empanelment.

5.15 TERMINATION FOR DEFAULT

5.15.1 Default is said to have occurred

I. If the vendor fails to deliver any or all of the services within the time period(s) specified in the purchase order or any extension thereof granted by NICSI.

II. If the vendor fails to perform any other obligation(s) under the empanelment

5.15.2 If the vendor, in either of the above circumstances, does not take remedial steps within a period of 30 days after receipt of the default notice from NICSI (or takes longer period in-spite of what NICSI may authorize in writing), NICSI may terminate the empanelment / purchase order in whole or in part. In addition to above, NICSI may at its discretion also take the following actions:

NICSI may procure, upon such terms and in such manner, as it deems appropriate, goods similar to the undelivered items/products and the defaulting vendor shall be liable to compensate NICSI for any extra expenditure involved towards goods and services to complete the scope of work in totality or 8.5% of the total value of purchase order as cancellation charges which ever is higher.

5.15.3 NICSI may at any time terminate the purchase order / empanelment by giving one month written notice to the Vendor, without any compensation to the Vendor, if the Vendor becomes bankrupt or otherwise insolvent

5.16 ARBITRATION

5.16.1 Incase any dispute or difference arises out of or in connection with or the carrying out of works (whether during the progress of the works or after their completion & whether

before or after the termination, abandonments or breach of contact) except as any of the accepted matters, provided hereunder, the parties hereto, shall first endeavor to settle such disputes of differences amicably**.**

5.16.2 If both the parties fail to reach such amicable settlement, then either party (The Purchaser or Contractor) may (within 20 days of such failure) give a written notice to the other party requiring that all matter in dispute or difference be arbitrated upon. Such written notice shall specify the matters which are in difference or differences of which such written notice has been given and no other shall be reoffered to the arbitration of a single arbitrator, to be appointed by both the parties or in case of disagreement as to the appointment of a single arbitrator, to that of two arbitrators, one to be appointed by each party or incase of said arbitrators not agreeing then, to the umpire to be appointed by the arbitrators in writing before entering upon the references. Provisions of Indian Arbitration & Conciliations Act, 1996 or any statutory modification or re-enactment thereof and rules framed there under from time to time shall apply to such arbitration.

5.16.3 Venue of arbitration shall be New Delhi.

5.16.4 The arbitrators or arbitrators appointed under this Article shall have the power to extend the time to make the award with the consent of parties.

5.16.5 Pending reference to arbitration, the parties shall make all endeavors to complete the work in all respect. Disputes, if any, will finally be settled in the arbitration.

5.16.6 Upon every or any such references to the arbitration, as provided herein the cost of and incidental to the reference and Award respectively shall at the discretion of the arbitrator, or the umpire, as case may be.

5.16.7 The award of arbitrator or arbitrators, as the case may be, Shall be final and binding on the parties. It is agreed that the Contractor shall not delay the carrying out of the works by reason of any such matter, question or dispute being referred to arbitration, but shall proceed with the works with all due diligence. The Purchaser and the Contractor hereby also agree that arbitration under this clause shall be the condition precedent to any right of action under the contract except for as provided for in the Tender.

5.17 APPLICABLE LAW

5.17.1 The vendor shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings/processing.

5.17.2 All disputes in this connection shall be settled in Delhi jurisdiction only.

5.17.3 NICSI reserves the right to cancel this tender or modify the requirement without assigning any reasons. NICSI will not be under obligation to give clarifications for doing the aforementioned.

5.17.4 NICSI reserves the right that the work can be allocated to any of the empanelled vendors.

5.17.5 NICSI also reserves the right to modify/relax any of the terms & conditions of the tender.

5.17.6 NICSI, without assigning any further reason can reject any tender(s), in which any prescribed condition(s) is/are found incomplete in any respect.

5.17.7 NICSI also reserves the right to award works/supply order on quality/technical basis, which depends on quality/capability of the system and infrastructure of the firm. Bidder(s) are, therefore, directed to submit the tender carefully along with complete technical features of the products/systems as well as other documents required to access the capability of the firm.

5.17.8 All procedure for the purchase of stores laid down in GFR and DFPR shall be adhered-to strictly by the NICSI and subordinates and Bidders are bound to respect the same.

5.18 MISCELLANEOUS

5.18.1 The empanelment under this tender is not assignable by the selected vendor. The selected vendor shall not assign its contractual authority to any other third party. As a matter of policy and practice and on the basis of Notification published in Gazette of India dated 14th March, 1998, it is clarified that services and supplies of the vendor selected through this tender can be availed by both National Informatics Center [NIC] and National Informatics Center Services Incorporated [NICSI], as the case may be depending on the project, and the selected vendor shall be obliged to render services / supplies to both or any of these organizations as per the indent placed by the respective organization. In other words, the selection procedure adopted in this tender remains applicable for NIC as well, and in the event of rendering services / supplies to NIC, the selected vendor shall discharge all its obligations under this tender vis-à-vis NIC. Any default or breach in discharging obligations under this tender by the selected vendor while rendering services / supplies to NIC, shall invite all or any actions / sanctions, as the case may be, including forfeiture of EMD, security deposit, invocation of performance guarantee stipulated in this tender document

5.18.2 The decision of NICSI/NIC arrived at as above will be final and no representation of any kind will be entertained on the above. Any attempt by any Bidder to bring pressure of any kind, may disqualify the Bidder for the present tender and the Bidder may also be liable to be debarred from bidding for NICSI/NIC tenders in future for a period of at least three years.

5.18.3 Any conditions mentioned in their tender bids by the bidders which are not in conformity to the conditions set forth in the tender will not be accepted by NICSI/NIC. All the terms and conditions for the supply, testing and acceptance, payment terms penalty etc. will be as those mentioned herein and no change in the terms and conditions set by the bidders will be acceptable. Alterations, if any, in the tender bid should be attested properly by the bidders, failing which the bid will be rejected.

5.18.4 One batch of NIC/NICSI/User staff, if required, is to be trained by the bidder in installation, maintenance and servicing, at least for a period of one week, free of cost.

5.18.5 NICSI/NIC may use this tender for executing any projects anywhere in India during the validity of this tender.

5.18.6 All terms and conditions governing prices and supply given above, as applicable to NICSI, will be made equally applicable to NIC.

5.18.7 In addition to the supporting technical documents, the enclosures as mentioned in **List of Enclosure** are required to be submitted with the technical bid.

5.18.8 NICSI reserves the right to modify and amend any of the above-stipulated condition/criterion depending upon Project priorities vis-à-vis urgent commitments. NICSI also reserves the right to accept /reject any bid, to cancel / abort tender process and / or reject all bids at any time prior to award of empanelment, without thereby incurring any liability to the affected agencies on the grounds of such action taken by the NICSI.

5.18.9 Any default by the bidders in respect of tender terms & conditions will lead to rejection of the bid & forfeiture of EMD/Security Deposit.

(Authorized Signatory)
NICSI
(Tender Division)

Entry Level Desktop

Desktop Computer System with following configuration:

S. No.	Item	Complete Description	Technically Compliant (Yes / No)
1	Processor	The desktop should have X86 processor SPEC CPU2006 benchmarked with minimum SPEC rating of 60(60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores) with 4 GB memory. The quoted processor should be from latest available reliable series.	
2	Motherboard & Chipset	Compatible chipset based motherboard with minimum two PCI/PCI-x/ PCIe slots.	
3	Video	Integrated Graphic controller	
4	Network	Integrated Gigabit Ethernet controller with IPV6 Compliant	
5	Ports	1x fast serial port, 4x USB 2.0 ports (2 ports on front), 1xKeyboard port, 1xMouse port	
6	HDD Controller	Integrated dual port SATA 3 Gbps controller	
7	Sound Controller	Integrated sound controller	
8	Memory	2GB DDR-3 1066MHz or higher expandable up to 4 GB	
9	Storage	320GB or higher SATA II HDD 7200 RPM	
10	Optical Drive	DVD ROM drive	
11	Keyboard & Mouse	104 Keys OEM Keyboard with rupee sign engraved and OEM Optical Scroll Mouse with Mouse pad	
12	Monitor	17" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified	
13	Power Management & DMI	System with Power management features & Desktop Management Interface implementation	
14	System Chassis	Small Form Factor System chassis of volume less than 13 (+5%) with suitable power supply to sustain above configuration	
15	OS Support & Certification	Windows 7 & Linux	
16	Accessories	System user manual and all other necessary accessories	

DS-1L: Above configuration preloaded with Linux Desktop OS (Latest Version), all necessary Plug-ns/utilities and driver software including bundled in CD Media.

DS-1W: Above configuration preloaded with OEM Pack Windows 7 Professional, all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Annexure-II

Low End Desktop

Desktop Computer System with following configuration :

S. No.	Item	Complete Description	Technically Compliant (Yes / No)
1	Processor	The desktop should have X86 processor SPEC CPU2006 benchmarked with minimum SPEC rating of 70(60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores) with 8 GB memory. The quoted processor should be from latest available reliable series.	
2	Motherboard & Chipset	Compatible chipset based motherboard with minimum two PCI/PCI-x/ PCIe slots.	
3	Video	Integrated Graphic controller	
4	Network	Integrated Gigabit Ethernet controller with IPV6 Compliant	
5	Ports	1x fast serial port, 4x USB 2.0 ports (2 ports on front), 1xKeyboard port, 1xMouse port	
6	HDD Controller	Integrated dual port SATA 3 Gbps controller	
7	Sound Controller	Integrated sound controller	
8	Memory	2GB DDR-3 1066MHz or higher expandable up to 4 GB	
9	Storage	320GB or higher SATA II HDD 7200 RPM	
10	Optical Drive	DVD ROM drive	
11	Keyboard & Mouse	104 Keys OEM Keyboard with rupee sign engraved and OEM Optical Scroll Mouse with Mouse pad	
12	Monitor	17" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified	
13	Power Management & DMI	System with Power management features & Desktop Management Interface implementation	
14	System Chassis	Small Form Factor System chassis of volume less than 13 (+5%) with suitable power supply to sustain above configuration	
15	OS Support & Certification	Windows 7 & Linux	
16	Accessories	System user manual and all other necessary accessories	

DS-2L: Above configuration preloaded with Linux Desktop OS (Latest Version), all necessary Plug-ns/utilities and driver software including bundled in CD Media.

DS-2W: Above configuration preloaded with OEM Pack Windows 7 Professional, all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Mid Range Desktop

Desktop Computer System with following configuration :

S. No.	Item	Complete Description	Technically Compliant (Yes / No)
1	Processor	The desktop should have X86 processor SPEC CPU2006 benchmarked with minimum SPEC rating of 95(60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores) with 8 GB memory. The quoted processor should be from latest available reliable series.	
2	Motherboard & Chipset	Intel 6 Series / AMD 785 or higher chipset based motherboard with minimum two PCI/PCI-x/ PCIe slots.	
3	Video	Integrated Graphic controller	
4	Network	Integrated Gigabit Ethernet controller with IPV6 Compliant	
5	Ports	1x fast serial port, 4x USB 2.0 ports (2 ports on front), 1xKeyboard port, 1xMouse port	
6	HDD Controller	Integrated dual port SATA 3 Gbps controller	
7	Sound Controller	Integrated sound controller	
8	Memory	4GB DDR-3 1333MHz or higher expandable up to 8 GB	
9	Storage	500GB or higher SATA 3 Gbps HDD 7200 RPM	
10	Optical Drive	Integrated dual layer DVD Writer	
11	Keyboard & Mouse	104 Keys OEM Keyboard with rupee sign engraved and OEM Optical Scroll Mouse with Mouse pad	
12	Monitor	17" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified with inbuilt /side attachable speakers (Min. 2 Watt each)	
13	Power Management & DMI	System with Power management features & Desktop Management Interface implementation	
14	System Chassis	Small Form Factor System chassis of volume less than 13 (+5%) with suitable high efficiency power supply (>=85%) to sustain above configuration.	
15	OS Support & Certification	Windows 7 & Linux	
16	Accessories	System user manual and all other necessary accessories	

DS-3L: Above configuration preloaded with Linux (RHEL) Desktop OS (Latest Version), all necessary Plug-ns/utilities and driver software including bundled in CD Media.

DS-3W: Above configuration preloaded with OEM Pack Windows Windows 7 Professional (64 bit), all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Annexure-IV

High End Desktop

Desktop Computer System with following configuration :

S. No.	Item	Complete Description	Technically Compliant (Yes / No)
1	Processor	The desktop should have X86 processor SPEC CPU2006 benchmarked with minimum SPEC rating of 130(60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores) with 8 GB memory. The quoted processor should be from latest available reliable series.	
2	Motherboard & Chipset	Intel 7 Series / AMD 785 or higher chipset based motherboard with minimum two PCIe & one PCI/PCI-x slots.	
3	Graphics Controller	Integrated graphics controller	
4	Network	Integrated Gigabit Ethernet controller with IPV6 compliant	
5	Ports	1x fast serial port, 1xParallel, 4x USB 3.0 ports (2 ports on front), 1xKeyboard port, 1xMouse port, 1xDVI/HDMI port	
6	HDD Controller	Integrated dual port SATA 6 Gbps Controller	
7	Sound Controller	Integrated sound controller	
8	Speaker	External Stereo Speakers 2x3w (RMS) with Stereo Microphone & Headphone	
9	Memory	4 GB DDR-3 1333 MHz or higher expandable to 16 GB.	
10	Storage	1TB or higher SATA 6Gbps HDD 7200 RPM	
11	Optical Drive	Internal Dual Layer DVD Writer	
12	Keyboard & Mouse	104 Keys OEM Keyboard with rupee sign engraved and OEM Optical Scroll Mouse with Mouse pad	
13	Monitor	19" or higher TFT or higher LCD Monitor with 5 ms or better response time, TCO 05 certified.	
14	Power Management & DMI	System with Power management features & Desktop Management Interface implementation	
15	System Chassis	System chassis with suitable High efficiency power supply (>=85% & 300W)to sustain full load including possible future up gradations and with minimum one free internal peripheral bay (3.5"). Chassis should capable for installation of full height PCI cards.	
16	OS Support	Windows 7 & Linux	

	& Certification		
17	Accessories	System user manual and all other necessary accessories	
18	Other required features	The desktop should have hardware based out of band management support, remote management & asset management features.	

DS-4L: Above configuration preloaded with Linux (RHEL) Desktop OS (Latest Version), all necessary Plug-ns/utilities and driver software including bundled in CD Media.

DS-4W: Above configuration preloaded with OEM Pack Windows Windows 7 Professional (64 bit), all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Annexure-V

Desktop System (All-in-One) (20" Non-Touch)

Desktop Computer System Integrated within 20" TFT monitor having following configuration.

S. No.	Item	Complete Description	Technically Compliant (Yes / No)
1	Processor	The desktop should have X86 processor SPEC CPU2006 benchmarked with minimum SPEC rating of 60(60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores) with 8 GB memory.	
2	Motherboard & Chipset	Compatible chipset based motherboard	
3	Video	Integrated Graphic controller	
4	Network	Integrated Gigabit Ethernet controller with IPV6 compliant	
5	WiFi	Integrated Wifi	
5	Ports	4x USB 2.0 ports	
6	Sound Controller	Integrated sound controller	
7	Memory	4 GB DDR3 1066MHz or higher	
8	Storage	500GB SATA 3 Gbps HDD 7200 RPM	
9	Optical Drive	Inbuilt DVD Writer	
10	Keyboard & Mouse	Wireless (Keyboard & optical scroll mouse with pad) with heavy duty batteries	
11	Display	20" or higher TFT display with inbuilt webcam of minimum 1.3MP resolution & inbuilt stereo speakers of 2W each	
12	Power Management & DMI	System with Power management features & Desktop Management Interface implementation	
13	OS Support & Certification	Windows 7 & Linux	
14	Accessories	System user manual and all other necessary accessories	

DS-5M: Above configuration preloaded with MAC OS (Latest Version), Office & Internet explorer software and all necessary Plug-ns/utilities, driver software including bundled in CD/DVD Media.

DS-5W: Above configuration preloaded with OEM Pack Windows 7 Professional (64 bit), all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Annexure-VI

Desktop System (All-in-One) (23" Touch)

Desktop Computer System Integrated within 23" touch based TFT monitor having following configuration :

S. No.	Item	Complete Description	Technically Compliant (Yes / No)
1	Processor	The desktop should have X86 processor SPEC CPU2006 benchmarked with minimum SPEC rating of 70(60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores) with 8 GB memory.	
2	Motherboard & Chipset	Compatible chipset based motherboard	
3	Video	Graphic controller	
4	Network	Integrated Gigabit Ethernet controller with IPV6 compliant	
5	WiFi & Bluetooth	Integrated Wifi & Bluetooth enabled	
5	Ports	1x fast serial port, 4x USB 2.0 ports , 1xKeyboard port, 1xMouse port	
6	Sound Controller	Integrated sound controller	
7	Memory	4 GB DDR3 1066MHz or higher	
8	Storage	1 TB SATA 3 Gbps or higher HDD 7200 RPM	
9	Optical Drive	Inbuilt DVD WRITER	
10	Keyboard & Mouse	Wireless (Keyboard & optical scroll mouse with pad) with heavy duty batteries	
11	Display	23" or higher touch based TFT display with inbuilt webcam of minimum 1.3MP resolution & inbuilt stereo speakers of 2W each	
12	Power Management & DMI	System with Power management features & Desktop Management Interface implementation	
13	OS Support & Certification	Windows 7 & Linux	
14	Accessories	System user manual and all other necessary accessories	

DS-6L: Above configuration preloaded with Linux OS (Latest Version), all necessary Plug-ns/utilities and driver software including bundled in CD/DVD Media.

DS-6W: Above configuration preloaded with OEM Pack Windows 7 Professional (64 bit), all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Workstation (WS-1)

Workstation Computer System with following configuration.

S. No.	Item	Complete Description	Technically Compliant (Yes / No)
1	Processor	The workstation should have single quad core or more core 64 bit X86 processor. The processor should be fully binary compatible to 32 bit applications. A quad core or more core on a single die/socket will be treated as a single processor. The X86 processor should have SPEC CPU2006 benchmarked with minimum SPEC rating 130(60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores) with 8 GB memory.	
2	Motherboard & Chipset	Latest workstation chipset based motherboard with minimum two free PCI slots.	
3	Graphics	PCI Express x16 Graphics Accelerator Card (minimum 128 bit, 1GB Onboard Video memory and 25 GBps memory bandwidth)	
4	Network	Integrated Gigabit Ethernet controller with IPV6 compliant.	
5	Ports	1x fast serial port, 4x USB 2.0 ports (2 ports on front), 1xKeyboard port, 1xMouse port,1xHDMI/DVI Port, 1xParallel	
6	HDD Controller	Integrated quad port SATA 6Gbps controller	
7	Sound Controller	Integrated sound controller	
8	Speaker	External Stereo Speakers 2x3w (RMS) with Stereo Microphone & Headphone	
9	Memory	2x4GB DDR3 1333MHz expandable up to 16GB	
10	Storage	2x500GB or higher SATA 6Gbps HDD 7200 RPM	
11	Optical Drive	Internal Dual layer DVD Writer	
12	Keyboard & Mouse	104 Keys OEM Keyboard with rupee sign engraved and OEM Optical Scroll Mouse with Mouse pad	
13	Monitor	21" TFT LCD Monitor with 5 ms or better response time, TCO 05 certified	
14	Power Management & DMI	System with Power management features & Desktop Management Interface implementation	
15	System Chassis	ATX Chassis with suitable high efficiency power supply to sustain full load including possible future up gradations and with minimum one free external peripheral bay (5.25”). Chassis should capable for installation of full height PCI cards.	
16	OS Support & Certification	Windows 7, Linux OS	
17	Accessories	System user manual and all other necessary accessories	

WS-1L: Above configuration preloaded with Linux (RHEL) Enterprise WS Edition OS (Latest Version), all necessary Plug-ns/utilities and driver software including bundled in CD.

WS-1W: Above configuration preloaded with OEM Pack Windows 7 Ultimate Edition, all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Annexure-VIII

Mini Notebook (NB-1)

Notebook with following configuration :

S. No.	Component Name	Component Description	Technically Compliance (Yes/No)
1	Processor	X86 dual core processor with minimum 1GHz or higher.	
2	Chipset	Compatible chipset supporting quoted processor	
3	Memory	2GB DDR3 1066 MHz or higher Memory	
4	Graphic Controller	Integrated Graphics Controller.	
5	Sound Controller	Integrated sound controller with built-in Speakers, Mic.	
6	Network	10/100 Ethernet, Wireless LAN 802.11 b/g.	
7	Storage	160GB or higher SATA HDD (5400 or higher RPM).	
8	Additional Feature	Built in Card Reader, Bluetooth enabled, SIM Slot/module for (GPRS/GSM or edge, CDMA, 3G).	
9	Web Camera	Built in Web Camera (VGA or higher)	
10	Ports	2xUSB (2.0), 1xVGA, Headphones-out & Microphone-in jack, 1xRJ45	
11	Display	7" to 10.5 " or higher TFT / LED display with wide viewing Angle	
12	Power Management	Advanced Power Management feature.	
13	Keyboard	Keyboard with palm rest & Touch Pad with Scroll/ Track Point.	
14	Battery Backup	Minimum 6 Hrs Battery Backup under standard working conditions using Lithium Ion Rechargeable Battery.	
15	Accessories	AC Power Adapter & good quality Carrying case etc.	
16	OS Support	Windows & Linux	
17	Weight	Less than 1.4 KG	

NB-1L: Above configuration preloaded with Linux Desktop OS (Latest Version), all necessary Plug-ns/utilities and Driver software including bundled in CD Media.

NB-1W: Above configuration preloaded with OEM Pack Windows 7 home (down gradable to Win XP) with all necessary Plug-ns/utilities and driver software, bundled in CD/DVD Media and preloaded latest version antivirus software with one year free upgrade validity.

Annexure-IX

Ultra Book

Notebook with following configuration :

S. No.	Component Name	Component Description	**Technically Compliance (Yes/No)**
1	Processor	X86 dual core processor with minimum 1.6 GHz or higher and minimum. 3 MB Cache Memory(Maximum TDP of processor-20W).	
2	Chipset	Matching chipset for the quoted processor	
3	Memory	4GB DDR3 1066MHz or higher Memory	
4	Graphic Controller	Integrated Graphics Controller.	
5.	Sound Controller	Integrated sound controller with Speakers (in built) & Mice.	
6	Network	Gigabit Ethernet , integrated Wireless LAN 802.11 a/g/n	
7	Storage	128 GB SSD drive	
8	Optical Device	Sleek DVD +RW Drive (Dual Layer).	
9	Additional Feature	Bluetooth enabled,	
10	Web Camera	Built in Web Camera	
11	Ports	2xUSB	
12	Display	12.0-13.3" HD (1366x768 or higher) Anti-Glare LED	
13	Power Management	Advanced Power Management feature.	
14	Keyboard	Backlit Keyboard with palm rest & Touch Pad with Scroll/ Track Point	
15	Chassis	Metal Alloy chassis. Z-height less than or equal to 18.0mm	
16	Battery Backup	5Hrs Battery Backup under standard working conditions using Lithium Ion Rechargeable Battery.	
17	Accessories	AC Power Adapter, Headphone, Carrying case and all required cables for available ports usability, if required	
18	Weight	Less than 1.5kg	
19	Warranty	Three/Five year on-site Comprehensive Warranty (with one year warranty on battery)	

NB-2M: Above configuration preloaded with MAC OS (Latest Version) with MAC office and internet browsing software, all necessary Plug-ns/utilities and Driver software including bundled in CD/DVD Media.

NB-2W: Above configuration preloaded with OEM Pack Microsoft Window 7 Professional Edition, all necessary Plug-ns/utilities and driver software including bundled in CD/DVD Media and preloaded latest version antivirus software with one year validity.

Annexure-X (TC-1L)

Thin Client (Linux Embedded) (TC-L)

S. No	Hardware Specifications	Compliant (Y/N)
1	Industry standard 1GHz or higher speed processor	
2	Built-in 10/100 Ethernet Interface with WOL support and IPV6 Compliant	
3	One serial port ,2 USB port (Free), 1 parallel port, Audio Port	
4	Optical mouse with pad and 104 Keys keyboard with Rupee sign engraved	
5	1 GB RAM upgradeable up to 2GB	
6	2 GB Flash ROM	
7	With 18.5" TFT LCD Flat Monitor with 5 ms or better response time & TCO'05 certified	
8	Ultra Small form factor chassis mountable at rear side of monitor with Visa kit	
9	Software	
10	Linux and open office Embedded in Flash ROM	
11	Thin client should be latest Linux stable kernel based	
12	Support for SSH, telnet, XDM protocols and VNC.	
13	Should have applications such as Web Mail client, Browser, PDF reader etc.	
14	Should support plug and play USB Drives	
15	Multilingual support. Unicode complaint (Indian Language support – English, Hindi & Local Language) with three key board layouts.	
16	Samba support for sharing printers and file-systems	
17	Remote administration such as Telnet, FTP, NFS, Samba, SSH Client with secure copy, etc.	
18	Automatic hardware detection	
19	GUI tools for configuring devices such as printers, Network cards etc.	
20	Thin Client should have Gnome/KDE Window manager	
21	Thin Client should have support for NIS, LDAP authentication	

Thin Client (Window XP Embedded) (TC-W)

S. No	**Hardware Specifications**	
1	Industry standard 1GHz or higher speed processor	
2	Built-in 10/100 Ethernet Interface with WOL support and IPV6 Compliant	
3	One serial port,2 USB port (Free), 1 parallel port, Audio Port	
4	Optical mouse with pad and 104 Keys keyboard with Rupee sign engraved	
5	1 GB RAM upgradeable up to 2GB	
6	2 GB Flash ROM	
7	With 18.5" TFT LCD Flat Monitor with 5 ms or better response time & TCO'05 certified	
8	Ultra Small form factor chassis mountable at rear side of monitor with Visa kit	
9	**Software**	
10	Windows XP Embedded in Flash ROM	
11	JVM Support – for IE 7.0 or latest version	
12	Should support VT100/VT220/ANSI emulations	
13	Full PPP/ Multisession/Multihost support under window environment	
14	Multilingual support & thin client management software	
15	OS Support : Microsoft Windows 2003 or latest Server TSE, Unix and Linux Server (using emulation suite).	
16	Support for telnet protocol and VNC.	
17	Should have applications such as Web Mail client, Browser, PDF reader etc.	
18	Should support plug and play USB Drives	
19	Multilingual support. Unicode complaint (Indian Language support – English, Hindi & Local Language) with three key board layouts.	
20	Samba support for sharing printers and file-systems	
21	Remote administration such as Telnet, FTP, NFS, SSH Client with secure copy, etc.	
22	Automatic hardware detection	
23	GUI tools for configuring devices such as printers, Network cards etc.	

Annexure-XI

Additional ITEMS FOR ANNEXURE – I to X

Sl. No.	Applicable Annexure/ Systems	Description	Make	Model	Technical Compliance
1	VIII	320GB SATA HDD 5400 RPM in lieu of 160 GB SATA HDD (5400 rpm)			
2	I & II	500 GB SATA-II HDD 7200 rpm in lieu of 320 GB SATA-II HDD (7200 rpm)			
3	I to VII	2 GB DDR3 memory			
4	I to VII	4 GB DDR3 memory			
5	I & X	15" or higher TFT Monitor with 12 ms or better response time, TCO 03 certified			
6	IV & VII	17" or higher TFT LCD Monitor with 5 ms or better response time, TCO 03 certified with inbuilt speakers			
7	I to III & X	19" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified with inbuilt speakers & minimum 1.3MP webcam			
8	I to IV	19" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified with inbuilt speakers			
9	I to IV	21" TFT LCD Monitor with 8 ms or better response time, TCO 03 certified with inbuilt speakers			
10	IV & VII	PCI Express x16 Graphics Accelerator Card (minimum 128 bit, 512 MB Onboard Video memory and 12.8 GBps memory bandwidth)			
11	IV & VII	PCIe graphics card with dedicated 1GB memory supporting OpenGL 2.1 or latest and DirectX 10 or latest, having minimum memory bandwidth of 25 GB/s & minimum 128 bit memory interface.			
12	IX	128 GB Solid State Drive			
13	Optional	USB 2.0 based Fingerprint capture device with suitable sensor having minimum 500 dpi resolution and bundled with required software & accessories			
14	Optional	16x DVD ROM Drive			
15	Optional	Internal 16x or higher Slim DVD ROM Drive			
16	Optional	Internal Slim DVD Writer			
17	V & VI	OEM Optical USB Scroll Mouse with Mouse pad			
18	V & VI	104 Keys OEM Keyboard			
19	Optional	wireless Keyboard & wireless optical scroll mouse with pad			
20	Optional	Microsoft wireless Keyboard & Microsoft Wireless Optical Scroll Mouse with Pad			
21	Optional	104 Keys Bilingual Keyboard with engraved keys			
22	Optional	104 Keys Cherry (Mechanical) Keyboard			
23	Optional	10/100/1000 Mbps Desktop Ethernet card			
24	Optional	External Stereo Speakers 2x3 (RMS) with Stereo Microphone & Headphone			
25	Optional	External Stereo Microphone with Stereo Headphone			
26	Optional	Single user Norton Anti Virus S/W (Latest Version) for Windows OS with free upgrade license (Viruses definition & engine files) valid for one year			
27	Optional	OEM Pack Windows 7 Professional Edition (Down gradable to XP) with OEM Pack optical Media			
28	Optional	OEM Pack Windows 7 Home with OEM Pack optical Media			

29	Optional	OEM Pack Windows 7 Ultimate Edition with OEM Pack optical Media			
30	Optional	Latest version of Linux OS (RHEL) with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media			
31	Optional	Latest version of Linux OS (Suse) with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media			
32	Optional	Latest version of Linux Enterprise (RHEL) WS Edition OS with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media			
33	Optional	Latest version of Linux Enterprise (Suse) WS Edition OS with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media			
34	Optional	External USB Dual Layer DVD Writer (DVD ±R/±RW & CD±R/±RW)			
35	Optional	Blue Ray DVD Writer having minimum 4MB buffer, minimum 4x Speed for BD –R/ +R, SATA/IDE interface with all necessary accessories & softwares (Driver & writing)			
36	Optional	Blue Ray DVD Writer having minimum 4MB buffer, minimum 4x Speed for BD –R/ +R, USB interface with all necessary accessories & softwares (Driver & writing)			
37	Optional	External Modem – 56Kbps V.92 dialup/fax modem with V.42/MNP 2/4 error correction V.42/MNPS data compression & V.17 class and 2.0 Group III fax			
38	Optional	ADSL Modem with downstream DTR up to 8Mbps & upstream up to 1Mbps, supporting latest ADSL standards with minimum one RJ11, one RJ45 & one USB ports			
39	Optional	ADSL Modem with downstream DTR up to 24Mbps & upstream up to 3.5Mbps, supporting latest ADSL standards, built in firewall & VPN features, TR-067 & TR-069 compliance with one RJ11 & minimum four RJ45 ports			
40	Optional	Wi Fi Compatible 108Mbps or higher Wireless I/F Card			
41	Optional	Bluetooth USB Adapter			
42	Optional	108 Mbps Wi Fi Compatible USB dongle			
43	Optional	TV Tuner Card with 30 fps Compatible with Windows			
44	Optional	Four Port USB Splitter			
45	Optional	Two port video splitter with required accessories & cables.			
46	Optional	PCI Base Parallel interface card			
47	Optional	Dual port USB 3.0 PCI Card			
48	Optional	Web Camera : VGA sensor (640 x480 pixel) resolution at up to 30 fps, built in microphone , still image up to 1.3 MP			
49	Optional	Allow 1+5 users to share a single host PC / Server through a Shared Computing PC-Sharing kit. Power consumption of each access device not exceeding more than 25 watts. Device should not be integrated with any Peripheral like key board, mouse or Monitor. Each user should have independent Monitor and user experience should be same as on the host PC (Boot time, Login Experience, Responsiveness (mouse, keyboard, application start-up and execution), Graphics/Multimedia, Logout). Should support Office suite, Internet access softwares, other application softwares, all Window OS and any one linux OS flavor. **Solution with one Full Height PCI Card; Virtualization software; Access devices with Speaker Output, USB Mouse and USB Keyboard**			

		output, Monitor output and RJ 45 Connection Port.			
50	Optional	• Access Device : Allow up to 15 users to share a single host PC/Server through a Shared Computing PC Sharing kit. This kit includes Virtualization software, access devices with audio in & out jacks, USB Mouse and USB Keyboard output, SVGA or higher Monitor output and RJ-45 Connection Port, cables. Each access device should be standalone equipment and not integrated with any peripheral like keyboard, mouse, monitor etc. • Each user should connect with independent monitor. • Each user should have independent desktop environment. • Device should have the following feature like, High-availability login, Express deployment tools, etc. including Central management console. Should have feature of device management from Console. • Device should be in solid-state design. The device should have no moving parts, no fans, no local user storage, no local data storage on device. Should have reach PC experience and Quality Multimedia output. • Solution should support Office Suite (MS), Internet and other application software's. • Full HD graphics Support and 16-bit color support. • Power consumption of each access device should not exceed more than 5-12 watts. • Supports USB 1.1 or above flash memory devices – requires Windows OS on host (USB function can be disabled for security in the administration console • Operating systems to be supported are Windows OS (windows 7 Prof, Windows Ultimate, Windows 2003, Windows 2008R2, etc.) and any one of Linux flavor.			
51	Optional	Ultra Portable Tablet Computer Ultra portable tablet Computer with minimum 1 GHz dual core processor, 1 GB RAM , 16 GB Flash memory, Minimum 8" touch screen LCD/LED touch display with minimum 1024x600 resolution ,Wi-Fi with 802.11 a/b/g/n, Bluetooth enabled, 3G enabled, 8 hrs battery life with rechargeable LI-Ion battery , weight up to 700 gms, min. 2 MP built-in camera supporting HD video, Stereo speakers and stereo microphone, Travel Charger, Carry case, Suitable Tablet OS with all necessary driver s/w, accessories, interface cables. Should be capable to access email by wirelessly connecting to smart phones.			
52	Optional	16GB Pen Drive			
53	Optional	32 GB Pen Drive			
54	Optional	500GB USB Pocket Drive			
55	Optional	1TB USB Drive			
56	Optional	Single user Latest version antivirus software for windows platform with free upgrade of viruses definition & engine files, capable to remove all existing viruses, adware, spyware & Trojan horses. The software should also be capable to remove & proactively prevent system from all new viruses, spyware, adware & Trojan horses.			

57	Optional	**Data Backup and Recovery Software Single Client license with following Specifications** ➢ Support All flavors of Windows x86/64 bit ➢ Supports backup in a bootable hidden partition, which could be password protected ➢ Supports Continuous Data Protection (CDP) ➢ Supports Live backup for all Applications settings, System state, open files, hidden files, system files, including all attributes, dates, access rights, etc for the following file systems – FAT16/32, NTFS, Ext2/Ext3, ReiserFS, Linux SWAP ➢ Supports Full, Incremental, Differential backup Files/Folders/Drives, which can be scheduled or event based ➢ Supports deletion of file/folder/drive securely, which cannot be recovered by any means ➢ Supports recovery with Bootable media ➢ Capable of searching data in archive ➢ Supports backup encryption level AES 256 ➢ Support recovery even on Bare-Metal ➢ Supports mounting of backup archives for individual file recovery or exploring of backup recovery			
Quote for 3/5 Year Onsite Comprehensive Warranty for the above items except item no. 26 & 52 to 57. These items should be quoted with one year warranty support.					

Annexure-B

BIDDER'S PROFILE

a) Name of the Vendor:

b) Incorporated as _____ in year _____ at _____

(State Sole Proprietor, Partnership, Private Limited or Limited Firm)

c) Whether any Legal/Arbitration proceedings have been instituted against the Vendor or the Vendor has lodged any claim in connection with works carried out by them. If yes, please give details.

7) Vendor profile

7) Full Address :
ii) Year when set up :
iii) Name of the top executive with designation :
iv) Telephone Number(s) : Mobile :
v) Email address :

vi) Service Tax No :
vii) Sales Tax/VAT No :
viii) CST No :
ix) PAN No :
x) Valid ISO 9001 :2008 certificate : Attach zerox copy.
Xi) Turnover from sale of computer system

Financial Year	Turnover from sale of computer system (in Rs.)
2008-09	
2009-10	
2010-11	

7) EMD details

Particulars	Amount (Rs.)	Draft No.	Date	Bank	Branch
Tender fee	500				
EMD (For each Annexure i.e. 1 to X)	2,00,000				

f) Service centres: The following information for service centres at atleast 22 states including three north eastern states, operational for more than 3 years, as per eligibility clause 4.5 may be given. For franchisee / OEM centres the vendor shall produce a copy of the valid agreement/undertaking from franchises/OEM. NICSI would verify the information furnished here and if found incorrect the bid is liable to be rejected. Submit the details in Annexure-S.

g) Please use additional sheets of paper wherever necessary.

h) The technical bid must be submitted as a PDF document with each page numbered and carrying an index of page numbers for the above information.

Signature

Date:
Place: Name:

SEAL

Annexure-C

Compliance sheet

Name of the Bidder:

Sl No.	Tender No		Page no. Of the Tender Bid
1	OEM of quoted main item	Yes/No	
2	Bidders valid Certificate of ISO 9001:2008	Yes/No	
3	Executed single order of 500 Desktops in last three years	Yes/No	
4	Copies of Balance sheet 2008-09, 2009-10 & 2010-11 showing turnover from sale of Computer systems.	Yes/No	
5	List of Service Centres/authorized service centres	Yes/No	
6	Copies of Stax/VAT Service Tax PAN	Yes/No	
7	Articles of Association etc.	Yes/No	
8	EMD details, Tender Fee		
9	Certificate of support for 5 years	Yes/No	

Signature

Date:
Place:

Name:

SEAL

Annexure – D

STATEMENT OF DEVIATIONS FROM TECHNICAL SPECIFICATIONS
(Please submit separate sheet for each annexure- I to XI)

System/item offered: Make:_____ Model: _____

LINE ITEM	DESCRIPTION OF ITEM SPECIFICATION WHERE DEVIATING	DEVIATION IN THE OFFER	BRIEF REASON FOR THE DEVIATION

Note: Deviations on the lower side of technical specs will not be accepted.

Signature of the Bidder
Name
Date
Place
Company Seal

Annexure-F1

FINANCIAL BID PROFORMA
FOR NOTEBOOK, DESKTOP & WORKSTATIONS WITH THREE YEARS WARRANTY SUPPORT

Name of the Bidder:
Bidding Date :
US$ conversion rate (in Rs.) :

Item Description (Specify make & model)	**Basic Cost (Rs.)**	**Excise Duty %**	**SalesTax/VAT %**	**Installation Charge**	**Service tax on Installation charge**	**Total cost with three years comprehensive warranty Col (2+3+4+5+6)**	**Percentage of the basic cost quoted at column (2) for which foreign exchange is involved (Import Impact factor)**	**Annual rate(All inclusive for 4th & 5th year warranty(% of basic cost)**
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
DS-1L (Entry Level)								
DS-1W (Entry Level)								
DS-2L (Low End)								
DS-2W (Low End)								
DS-3L (Mid Range)								
DS-3W (Mid Range)								
DS-4L(High End)								
DS-4W(High End)								
DS-5M (All in One Non Touch)								
DS-5W (All in One Non Touch)								
DS-6L (All in One Touch)								
DS-6W (All in One Touch)								
WS-1L (Workstation)								
WS-1W (Workstation)								
NB-1L (Mini Notebook)								

NB-1W (Mini Notebook)								
NB-2M (Ultrabook)								
NB-2W(Ultrabook)								
TC-1L (Thin Client)								
TC-1W (Thin Client)								

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT must be Quoted as per the above given table. It is mandatory to provide all the required information, otherwise bid will be rejected.

2. There could be two different bidders for each category, i.e. one for three year warranty support and another for five years warranty support. L1 is the bidder quoting least total cost in Column 7 of above tables. If the L1 bidder, due to whatever reasons, refuses to accept empanelment letter, the tender for that category will be scrapped and EMD of L1 will be forfeited.
3. A panel of four bidders for each config will be formed. For this NICSI will ask other technically qualified bidders to match the L1 rates for that config. Thus by way of giving successive opportunity for matching the L1 rate a panel of four bidders will be formed for each technically qualified config. The decision of NICSI arrived at above will be final for empanelment and no representation of any kind shall be entertained. If none of the bidders L2, L3, L4 agree to match L1 rates then L1 alone shall be on the panel.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply any where in India.

5. Entry Tax / Octroi will be reimbursed as per actual wherever applicable.

6. To deal with the foreign exchange fluctuation, a multiplication factor for each category will be worked out by taking the lowest quote in column (8) for that category. L1 bidder has to match the lowest quote in column (8) quoted by the financially qualified bidders. This import impact factor will be used to work out revised rate (basic cost + dollar fluctuation converted into Rs * import impact factor). All inclusive rates will be the total of revised basic rates and tax components. All inclusive L1 rates will be applicable to all empanelled vendors of that item.

7. Lowest % value of column (9) will be applicable to all empanelled bidders. Due to whatever reasons, if vendors refuse to accept these rates, and EMD of defaulting bidder will be forfeited. If some of the additional items are added to main item, the extended warranty charges(in %) of main item will be applicable for additional items also.

Authorized Signatory
Name:

Date:
Place:

SEAL

Annexure-F2

FINANCIAL BID PROFORMA
FOR NOTEBOOK, DESKTOP & WORKSTATIONS WITH FIVE YEARS WARRANTY SUPPORT

Name of the Bidder:

Item Description (Specify make & model)	**Basic Cost (Rs.)**	**Excise Duty %**	**Sales Tax/VAT %**	**Installation Charge**	**Service tax on Installation charge**	**Total cost with Five years comprehensive warranty Col (2+3+4+5+6)**	**Percentage of the basic cost quoted at column (2) for which foreign exchange is involved (Import Impact factor)**	**Annual Rate (All inclusive for 6th & 7th year warranty(% of basic cost)**
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
DS-1L (Entry Level)								
DS-1W (Entry Level)								
DS-2L (Low End)								
DS-2W (Low End)								
DS-3L (Mid Range)								
DS-3W (Mid Range)								
DS-4L(High End)								
DS-4W(High End)								
DS-5M (All in One Non Touch)								
DS-5W (All in One Non Touch)								
DS-6L (All in One Touch)								
DS-6W (All in One Touch)								
WS-1L (Workstation)								
WS-1W (Workstation)								
NB-1L (Mini Notebook)								
NB-1W (Mini Notebook)								
NB-2M (Ultrabook)								
NB-2W(Ultrabook)								
TC-1L (Thin Client)								
TC-1W (Thin Client)								

i. For consideration of the financial bid, the rates of excise duty and sales tax/VAT must be quoted as per the above given table. It is mandatory to provide all the required information, otherwise bid will be rejected.

ii. There could be two different bidders for each category, i.e. one for three year warranty support and another for five years warranty support. L1 is the bidder quoting least total cost in Column 7 of above tables. If the L1 bidder, due to whatever reasons, refuses to accept empanelment letter, the tender for that category will be scrapped and EMD of L1 will be forfeited.

iii. A panel of four bidders for each config will be formed. For this NICSI will ask other technically qualified bidders to match the L1 rates for that config. Thus by way of giving successive opportunity for matching the L1 rate a panel of four bidders will be formed for each technically qualified config. The decision of NICSI arrived at above will be final for empanelment and no representation of any kind shall be entertained. If none of the bidders L2, L3, L4 agree to match L1 rates then L1 alone shall be on the panel.

iv. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply any where in India.

v. Entry Tax / Octroi will be reimbursed as per actual wherever applicable.

vi. To deal with the foreign exchange fluctuation, a multiplication factor for each category will be worked out by taking the lowest quote in column (8) for that category. L1 bidder has to match the lowest quote in column (8) quoted by financially qualified bidders. This import impact factor will be used to work out revised rate (basic cost + dollar fluctuation converted into Rs * import impact factor). All inclusive rates will be the total of revised basic rates and tax components. All inclusive L1 rates will be applicable to all empanelled vendors of that item.

vi. Lowest % value of column (9) will be applicable to all empanelled bidders. Due to whatever reasons, if vendors refuse to accept these rates and EMD of defaulting bidder will be forfeited. If some of the additional items are added to main item, the extended warranty charges (in %) of main item will be applicable for additional items also.

Authorized Signatory
Name:

Date:
Place:

SEAL

Annexure-O1

FINANCIAL BID PROFORMA

ADDITIONAL ITEMS WITH THREE YEARS WARRANTY SUPPORT
(Except item no. 26, 52 to 57 which should be quoted with one year warranty support)

Name of the Bidder:

Sl. No.	Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Total cost with three years comprehensive warranty Col (1+2+3)	Percentage of the basic cost quoted at column (1) for which foreign exchange is involved (Import Impact factor)
		(1)	(2)	(3)	(4)	(5)
1	320GB SATA HDD 5400 RPM in lieu of 160 GB SATA HDD (5400 rpm)					
2	500 GB SATA-II HDD 7200 rpm in lieu of 320 GB SATA-II HDD (7200 rpm)					
3	2 GB DDR3 memory					
4	4 GB DDR3 memory					
5	15" or higher TFT Monitor with 12 ms or better response time, TCO 03 certified					
6	17" or higher TFT LCD Monitor with 5 ms or better response time, TCO 03 certified with inbuilt speakers					
7	19" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified with inbuilt speakers & minimum 1.3MP webcam					
8	19" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified with inbuilt speakers					
9	21" TFT LCD Monitor with 8 ms or better response time, TCO 03 certified with inbuilt speakers					
10	PCI Express x16 Graphics Accelerator Card (minimum 128 bit, 512 MB Onboard Video memory and 12.8 GBps memory bandwidth)					
11	PCIe graphics card with dedicated 1GB memory supporting OpenGL 2.1 or latest and DirectX 10 or latest, having minimum memory bandwidth of 25 GB/s & minimum 128 bit memory interface.					
12	128 GB Solid State Drive					
13	USB 2.0 based Fingerprint capture device with suitable sensor having minimum 500 dpi resolution and bundled with required software & accessories					
14	16x DVD ROM Drive					
15	Internal 16x or higher Slim DVD ROM Drive					
16	Internal Slim DVD Writer					
17	OEM Optical USB Scroll Mouse with Mouse					

	pad					
18	104 Keys OEM Keyboard					
19	Wireless Keyboard & wireless optical scroll mouse with pad					
20	Microsoft wireless Keyboard & Microsoft Wireless Optical Scroll Mouse with Pad					
21	104 Keys Bilingual Keyboard with engraved keys					
22	104 Keys Cherry (Mechanical) Keyboard					
23	10/100/1000 Mbps Desktop Ethernet card					
24	External Stereo Speakers 2x3 (RMS) with Stereo Microphone & Headphone					
25	External Stereo Microphone with Stereo Headphone					
26	Single user Norton Anti Virus S/W (Latest Version) for Windows OS with free upgrade license (Viruses definition & engine files) valid for one year					
27	OEM Pack Windows 7 Professional Edition (Down gradable to XP) with OEM Pack optical Media					
28	OEM Pack Windows 7 Home with OEM Pack optical Media					
29	OEM Pack Windows 7 Ultimate Edition with OEM Pack optical Media					
30	Latest version of Linux OS (RHEL) with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
31	Latest version of Linux OS (Suse) with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
32	Latest version of Linux Enterprise (RHEL) WS Edition OS with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
33	Latest version of Linux Enterprise (Suse) WS Edition OS with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
34	External USB Dual Layer DVD Writer (DVD +R/+RW & CD+R/+RW)					
35	Blue Ray DVD Writer having minimum 4MB buffer, minimum 4x Speed for BD –R/ +R, SATA/IDE interface with all necessary accessories & softwares (Driver & writing)					
36	Blue Ray DVD Writer having minimum 4MB buffer, minimum 4x Speed for BD –R/ +R, USB interface with all necessary accessories & softwares (Driver & writing)					
37	External Modem – 56Kbps V.92 dialup/fax modem with V.42/MNP 2/4 error correction V.42/MNPS data compression & V.17 class and 2.0 Group III fax					
38	ADSL Modem with downstream DTR up to 8Mbps & upstream up to 1Mbps, supporting latest ADSL standards with minimum one RJ11, one RJ45 & one USB ports					
39	ADSL Modem with downstream DTR up to 24Mbps & upstream up to 3.5Mbps, supporting latest ADSL standards, built in firewall & VPN features, TR-067 & TR-069 compliance with one RJ11 & minimum four					

	RJ45 ports					
40	Wi Fi Compatible 108Mbps or higher Wireless I/F Card					
41	Bluetooth USB Adapter					
42	108 Mbps Wi Fi Compatible USB dongle					
43	TV Tuner Card with 30 fps Compatible with Windows					
44	Four Port USB Splitter					
45	Two port video splitter with required accessories & cables.					
46	PCI Base Parallel interface card					
47	Dual port USB 3.0 PCI Card					
48	Web Camera : VGA sensor (640 x480 pixel) resolution at up to 30 fps, built in microphone , still image up to 1.3 MP					
49	Shared Computing Solution with 1 PCI based Card and access device (including including virtualization software). Specification as given in Annexure XI					
50	Shared Computing Access device. Specification as given in Annexure XI					
51	Ultra Portable Tablet Computer					
52	16 GB Pen drive					
53	32 GB Pen Drive					
54	500 GB USB Pocket drive					
55	1 TB USB portable drive					
56	Single user Latest version antivirus software for windows platform with free upgrade of viruses definition & engine files, capable to remove all existing viruses, adware, spyware & Trojan horses. The software should also be capable to remove & proactively prevent system from all new viruses, spyware, adware & Trojan horses.					
57	Data Backup and Recovery Software Single Client license with Specifications as mentioned in Annexure XI					

1. For consideration of notebook, desktop & workstation bids for Annexure- I to X, the corresponding additional items must be quoted. Item marked as optional in applicable column are not mandatory. Bidders may quote as per the availability with them. It is mandatory to provide all the required information, otherwise bid will be rejected.

2. L1 rates of each additional item will be vendor independent viz. the lowest rates quoted at column 4 for an item by any of the responsive bidder is the L1 rates which have to be accepted by the L1 vendor qualifying for Annexure I to X.

3. For working out the L1 rates of additional items, the incredibly low rates or rates quoted by mistake or zero rates will not be considered. EMD of such bidders will be forfeited and their bid will be rejected. If L1 refuses to match the lowest optional item rates for the qualified configuration their EMD will be forfeited.

4. Some of the items are required to be quoted for applicable annexures mentioned in Annexure-XI. Not quoting such items may disqualify vendor for that annexure. Vendors may quote items mentioned as optional in ‘applicable annexure column’ as per availability.

5. The above rates are inclusive of packing, forwarding, freight, insurance and delivery at the NICSI's client location anywhere in India.

6. To deal with the foreign exchange fluctuation, a multiplication factor for each category will be worked out by taking the lowest quote in column (5) for that category. L1 bidder has to match the lowest quote in column (5) quoted by the financially qualified bidders. This import impact factor will be used to work out revised rate (basic cost + dollar fluctuation converted into Rs * import impact factor). All inclusive rates will be the total of revised basic rates and tax components. All inclusive L1 rates will be applicable to all empanelled vendors of that item.

Authorized Signatory
Name:

Date:
Place:

SEAL

Annexure-O2

FINANCIAL BID PROFORMA
ADDITIONAL ITEMS WITH FIVE YEARS WARRANTY SUPPORT

Name of the Bidder:

Sl. No.	Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Total cost with Five years comprehensive warranty Col (1+2+3)	Percentage of the basic cost quoted at column (1) for which foreign exchange is involved (Import Impact factor)
		(1)	(2)	(3)	(4)	(5)
1	320GB SATA HDD 5400 RPM in lieu of 160 GB SATA HDD (5400 rpm)					
2	500 GB SATA-II HDD 7200 rpm in lieu of 320 GB SATA-II HDD (7200 rpm)					
3	2 GB DDR3 memory					
4	4 GB DDR3 memory					
5	15" or higher TFT Monitor with 12 ms or better response time, TCO 03 certified					
6	17" or higher TFT LCD Monitor with 5 ms or better response time, TCO 03 certified with inbuilt speakers					
7	19" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified with inbuilt speakers & minimum 1.3MP webcam					
8	19" or higher TFT LCD Monitor with 5 ms or better response time, TCO 05 certified with inbuilt speakers					
9	21" TFT LCD Monitor with 8 ms or better response time, TCO 03 certified with inbuilt speakers					
10	PCI Express x16 Graphics Accelerator Card (minimum 128 bit, 512 MB Onboard Video memory and 12.8 GBps memory bandwidth)					
11	PCIe graphics card with dedicated 1GB memory supporting OpenGL 2.1 or latest and DirectX 10 or latest, having minimum memory bandwidth of 25 GB/s & minimum 128 bit memory interface.					
12	128 GB Solid State Drive					
13	USB 2.0 based Fingerprint capture device with suitable sensor having minimum 500 dpi resolution and bundled with required software & accessories					
14	16x DVD ROM Drive					
15	Internal 16x or higher Slim DVD ROM Drive					
16	Internal Slim DVD Writer					
17	OEM Optical USB Scroll Mouse with Mouse pad					
18	104 Keys OEM Keyboard					
19	Wireless Keyboard & wireless optical scroll					

	mouse with pad					
20	Microsoft wireless Keyboard & Microsoft Wireless Optical Scroll Mouse with Pad					
21	104 Keys Bilingual Keyboard with engraved keys					
22	104 Keys Cherry (Mechanical) Keyboard					
23	10/100/1000 Mbps Desktop Ethernet card					
24	External Stereo Speakers 2x3 (RMS) with Stereo Microphone & Headphone					
25	External Stereo Microphone with Stereo Headphone					
27	OEM Pack Windows 7 Professional Edition (Down gradable to XP) with OEM Pack optical Media					
28	OEM Pack Windows 7 Home with OEM Pack optical Media					
29	OEM Pack Windows 7 Ultimate Edition with OEM Pack optical Media					
30	Latest version of Linux OS (RHEL) with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
31	Latest version of Linux OS (Suse) with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
32	Latest version of Linux Enterprise (RHEL) WS Edition OS with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
33	Latest version of Linux Enterprise (Suse) WS Edition OS with all necessary Plug-ins/utilities, ATS and driver software in CD/DVD Media					
34	External USB Dual Layer DVD Writer (DVD +R/+RW & CD+R/+RW)					
35	Blue Ray DVD Writer having minimum 4MB buffer, minimum 4x Speed for BD –R/ +R, SATA/IDE interface with all necessary accessories & softwares (Driver & writing)					
36	Blue Ray DVD Writer having minimum 4MB buffer, minimum 4x Speed for BD –R/ +R, USB interface with all necessary accessories & softwares (Driver & writing)					
37	External Modem – 56Kbps V.92 dialup/fax modem with V.42/MNP 2/4 error correction V.42/MNPS data compression & V.17 class and 2.0 Group III fax					
38	ADSL Modem with downstream DTR up to 8Mbps & upstream up to 1Mbps, supporting latest ADSL standards with minimum one RJ11, one RJ45 & one USB ports					
39	ADSL Modem with downstream DTR up to 24Mbps & upstream up to 3.5Mbps, supporting latest ADSL standards, built in firewall & VPN features, TR-067 & TR-069 compliance with one RJ11 & minimum four RJ45 ports					
40	Wi Fi Compatible 108Mbps or higher Wireless I/F Card					
41	Bluetooth USB Adapter					
42	108 Mbps Wi Fi Compatible USB dongle					
43	TV Tuner Card with 30 fps Compatible with Windows					

44	Four Port USB Splitter					
45	Two port video splitter with required accessories & cables.					
46	PCI Base Parallel interface card					
47	Dual port USB 3.0 PCI Card					
48	Web Camera : VGA sensor (640 x480 pixel) resolution at up to 30 fps, built in microphone , still image up to 1.3 MP					
49	Shared Computing Solution with 1 PCI based Card and Access device(including virtualization software). Specification as given in Annexure XI					
50	Shared Computing Access device. Specification as given in Annexure XI					
51	Ultra Portable Tablet Computer					

1. For consideration of notebook, desktop & workstation bids for Annexure-I to X, the corresponding additional items must be quoted. Item marked as optional in applicable column are not mandatory. Bidders may quote as per the availability with them. It is mandatory to provide all the required information, otherwise bid will be rejected.

2. L1 rates of each additional item will be vendor independent viz. the lowest rates quoted at column 4 for an item by any of the responsive bidder is the L1 rates which have to be accepted by the L1 vendor qualifying for Annexure I to X.

3. For working out the L1 rates of additional item, the incredibly low rates or rates quoted by mistake or zero rates will not be considered. EMD of such bidders will be forfeited and their bid will be rejected. If L1 refuses to match the lowest optional item rates for the qualified configuration their EMD will be forfeited.

4. Some of the items are required to be quoted for applicable annexures mentioned in Annexure-XI. Not quoting such items may disqualify vendor for that annexure. Vendors may quote items mentioned as optional in 'applicable annexure column' as per availability.

5. The above rates are inclusive of packing, forwarding, freight, insurance and delivery at the NICSI's client location anywhere in India.

6. To deal with the foreign exchange fluctuation, a multiplication factor for each category will be worked out by taking the lowest quote in column (5) for that category. L1 bidder has to match the lowest quote in column (5) quoted by the financially qualified bidders. This import impact factor will be used to work out revised rate (basic cost + dollar fluctuation converted into Rs * import impact factor). All inclusive rates will be the total of revised basic rates and tax components. All inclusive L1 rates will be applicable to all empanelled vendors of that item.

Authorized Signatory
Name:

Date:
Place:

SEAL

Annexure-I

Installation Certificate

1	Vendor Name	
2	Project No.	
3	Purchase order No. & date	
4	Invoice No. with date	
5	Equipment Name & Description	
6	Equipment serial nos.	
7	Date of delivery	
8	Date of intimation of call for installation / site readiness information (in case of SNR)	
9	Installation Date	
10	Certificate	Equipment (as per ordered configuration) has been installed successfully

Name of user / NIC Project Coordinator / NICSI Project in charge:

_____

Designation :_____

Signature:_____
(with official seal)

Date:_____

Annexure-SNR

Site Not Ready Certificate

1	Vendor Name	
2	Project No.	
3	Purchase order No. & date	
4	Equipment Name	
5	Date of delivery	
6	Date of Ist Visit for installation	
7	Site not ready reason	
8	Tentative date of site being ready for installation	
9	Contact detail of vendor for getting equipment installed, if site get ready.	
10	Certificate	There is no delay on the part of vendor in getting the equipment installed

Name of user / NIC Project Coordinator / NICSI Project in charge:

_____

Designation :_____

Signature:_____
(with official seal)

Date:_____

Annexure: Security Deposit

SN	Item	Value	
1	**Validity**	63 Months from the date of first Purchase / Job order	
2	**Instrument**	One single Deposit in the form of Bank Guarantee	
3	**Amount**	**No. of**	**Amount**
		1st	40% valid for 12 months
		2nd	32% valid for 12 months
		3rd	24% valid for 12 months
		4^{th}	16% valid for 12 months
		5^{th}	8% valid for 15 months

Annexure -S: Support (Infrastructure Available)

Sno	State Name	Contact Details such as Names, phones, e-mails, website etc.	Own/Franchisee Support Centres	Manpower
1	Andhra Pradesh			
2	Bihar			
3	Chandigarh (UT)			
4	Chhattisgarh			
5	Delhi			
6	Goa			
7	Gujarat			
8	Haryana			
9	Himachal Pradesh			
10	Jammu & Kashmir			
11	Jharkhand			
12	Karnataka			
13	Kerala			
14	Madhya Pradesh			
15	Maharashtra			
16	Orissa			
17	Puducherry			
18	Punjab			
19	Rajasthan			
20	Sikkim			
21	Tamil Nadu			
22	Uttar Pradesh			
23	Uttarakhand			
24	West Bengal			
25	Andaman & Nicobar			
26	Lakshadweep			
27	Dadra Nagar & Haveli			
28	Daman & Diu			
	NORTH EAST			
1	Assam			
2	Arunachal Pradesh			
3	Manipur			
4	Meghalaya			
5	Mizoram			
6	Nagaland			
7	Tripura			
Total				

Annexure- TE

Technical Evaluation Mechanism

Technical evaluation will be carried out mainly on the basis of technical specifications provided in the tender document. Some of the criterion/ parameters are given below :

Workstation & Client :

1. For each system quoted, a duly filled Technical Verification Data Sheet (TVDS) along with all supporting technical datasheets (for all sub assemblies) should be submitted.
2. Functionality of all features and available components/ports will be done.
3. Benchmark report (snapshots and full description report) as per the tender requirement should be submitted (for an exactly same configuration as what is being quoted) along with the bid.
4. During technical evaluation, vendor may be asked to arrange all necessary hardware and software utilities to demonstrate the benchmark result at NICSI HQ/vendor's work premises located anywhere in India.
5. In order to test the reliability of quoted configuration during technical evaluation, NICSI may put the system for test under any of the OEM diagnostic utility/AMI Diags reliability test utility. This test will be run continuously for a period of 24 hours.

Thin Clients :

Performance test under local and remote operation, impact of multi user access in remote logon, Compatibility with various applications under different Operating systems, testing of local resources, Upgradeability, possible add-on facility etc.

Notebook :

1. For each notebook quoted, a duly filled Technical Verification Data Sheet (TVDS) along with all supporting technical datasheets (for all sub assemblies) should be submitted.
2. Functionality of all features and available components/ports will be done.
3. Battery backup will be tested in Battery Mark/ Mobile Mark latest version.
4. Weight measurement will be done.

Optional Items:

Optional items as decided by TEC will be physically evaluated. For other items bidder has to submit sealed and signed details including Make/Model of the item alongwith OEM detailed specification sheet to TEC during technical evaluation.

Technical Verification Data Sheet